

Anti-Discrimination Notice

Abilis Health Plan and Abilis Health Community Plan (HMO FI/IE-SNP), offered by Signature Advantage, LLC, complies with applicable federal civil rights laws and does not discriminate or exclude individuals on the basis of race, color, national origin, age, disability, or sex.

Abilis Health and Abilis Health Community Plan (HMO FI/IE-SNP) Provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Plan Compliance Officer. If you believe that Abilis Health Plan or Abilis Health Community Plan (HMO FI/IE-SNP) has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer, at 1-844-214-8633, (TTY/TDD users call 711), or email compliance@abilishealthplan.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Plan Compliance Officer is available to help you.

- **By Phone (toll-free):** 1-844-214-8633; **TTY** 711
- **By Fax:** 1-800-880-3263
- **By Email:** appeals@abilishealthplan.com
- **By Mail / In Person:** Abilis Health Plan, 805 N Whittington Parkway, Louisville, KY 40222

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington,
D.C., 20201

Phone: 1-800-368-1019, (TDD) 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Disclaimer

Abilis Health Plan and Abilis Health Community Plan (HMO FI/IE-SNP), offered by Signature Advantage, LLC, is a Health Maintenance Organization Special Needs Plan (I-SNP) with a Medicare contract. Enrollment in Abilis Health Plan depends on contract renewal.